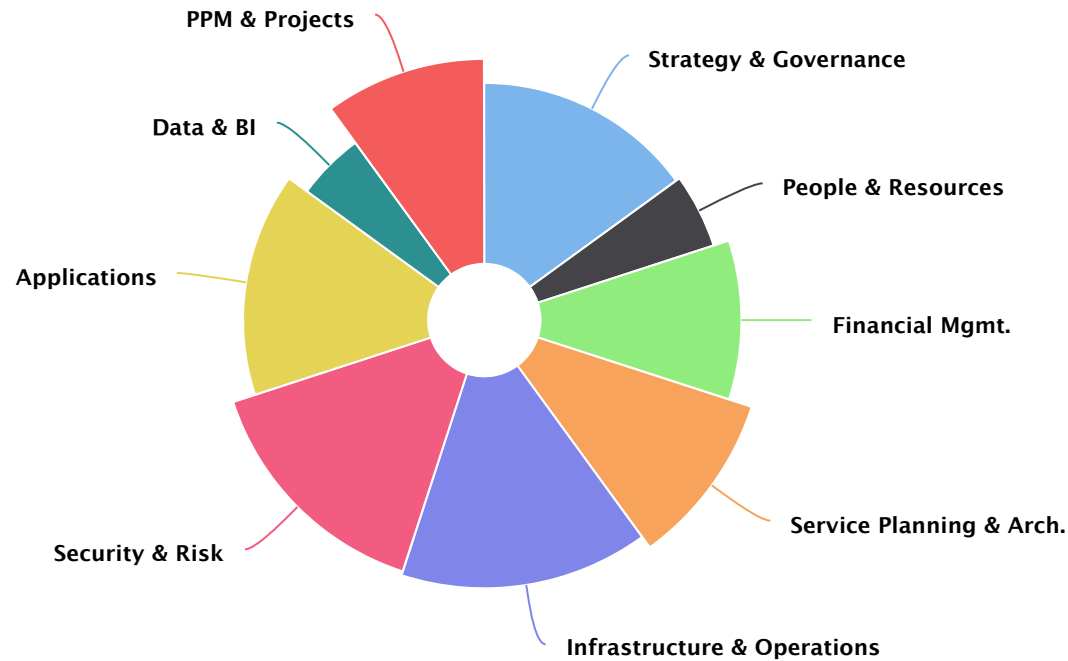# Your Tech Debt 2.0 Diagnostic

Evaluation for: michael.fillios@itallyllc.com

Powered by: *SimpleBenchmarks LLC*

Ratings and Importance Weights

Highcharts.com

The width of the piece of the pie represents the importance weight we apply to that assessment category. The length of the piece of pie represents the average of how highly you rated questions from that assessment category.

Your TD 2.0 Score is Low (46.1 out of 100)

High - Tech Debt is being proactively managed jointly by the business and IT and has little to no impact on business performance

Medium - Tech Debt is being proactively managed by IT and has some potential impact on business performance

Low - Tech Debt is being reactively managed by IT and has significant potential impact on business performance

Sections in which your organization scored High

Criteria	Average Rating	Recommendation

Sections in which your organization scored Medium

Criteria	Average Rating	Recommendation
Service Planning & Arch.	3.1	Integrate application, database and technology platform standard into the governance process and the project lifecyle to ensure compliance. Develop service level agreements (SLAs) for internal and external services periodically report performance to them. Begin to understand what ITIL best practices are relevant to your business and prioritize processes to be implemented.

Sections in which your organization scored Low

Criteria	Average Rating	Recommendation
Strategy & Governance	1.9	Develop a narrative that clearly demonstrates how IT will meet the changing needs of the organization by showing where IT is and where IT wants to be based on the business context. Engage the business stakeholders to prioritize project demand and services.
People & Resources	2.0	Conduct an assessment of the IT Management capabilities and operating model to determine potential capability, talent and resource gaps and prioritize areas of improvement.
Financial Mgmt.	2.4	Develop an accurate baseline of the total IT and Security costs for the organization broken down by capital and operating expense categories. Calculate IT and Security operating expenses as a percent to revenue.
Infrastructure & Operations	2.7	Develop an inventory of all physical and virtual servers and devices including purchasing data, versions and cost information. Define a technology refresh plan based on end of life guidelines and proactively manage the plan in collaboration with business stakeholders.
Security & Risk	2.6	Conduct a risk assessment to understand potential regulatory, compliance and business gaps. Optimize the basics of managing security and then continually improve.
Applications	2.0	Develop an inventory of your applications and assess their overall health to determine a prioritized plan to retire, remediate or replace based on potential risk to the business.

Criteria	Average Rating	Recommendation
Data & BI	1.5	Classify data in terms of potential risk and establish a set of data quality initiatives that are aligned with overall business objectives and aimed at addressing data practices and the data itself.
PPM & Projects	2.5	Build an actionable project management toolkit that can accommodate projects of all sizes and that will help facilitate optimized communications with stakeholders. Collaborate with the stakeholders to identify key business objectives and assign them to the every project.